Nurse Case Managers

Federal Workers’ Compensation

OWCP • Office of Workers’ Compensation Programs

- Nurse Case Managers can be helpful or a hindrance with your injury claim.
- Federal employees can elect whether to work with a Nurse Case Manager.
- Federal employees have the sole right to select their treating physician.
- Federal employees can elect on whether to allow a Nurse Case Manager to be present during their physician visit or to talk to their physician after their visit.
- Federal employee’s treating physician can elect whether or not to talk with a Nurse Case Manager or to allow them into their office.
- The treating physician should:
  - Obtain authorization from employee to talk with the Nurse Case Manager.
  - Be paid for time and services requested by the Nurse Case Manager.
  - Require the Nurse Case Manager obtain OWCP pre-approval for their service.